



PharMerica

COST CONTAINMENT

Better Billing Support. Better Resident Care.

Technology-Driven Efficiencies
Seamless software and eMAR integration improve access to information, transparency, and accuracy. With centralized data, OneTouch Billing Support also enables insight into recurring issues to help reduce high-cost drivers and spend through recommended actions, for example, engaging with prescribers about medications that are repeatedly denied.

Reduced Drug Spend and Labor Costs

OneTouch Billing Support drives savings at all stages of the census and billing cycle:



To learn more about our unique approach to billing resolution, call 844-931-1545.



- Notifies facilities of non-covered and high-dollar before dispense
- Results in fewer rejections and denials to optimize
- Provides insight into recurring issues to help reduce drivers and spend
- Lowers a facility's administrative burden and labor
- Offers enhanced customer service and more timely escalations— **typically within 24 hours**
- Increases census accuracy and completeness



There's lots more at PharMerica.com

Sell Sheet

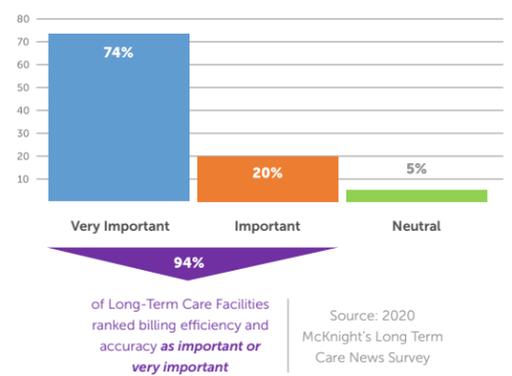
PharMerica

COST CONTAINMENT

Better Billing Support. Better Resident Care.

OneTouch BILLING SUPPORT
Driving Enhanced Accuracy and Reimbursements

In a study last year conducted by McKnight's Long Term Care News, 94% of long-term care facilities ranked billing efficiency and accuracy as important or very important.



A White Glove Customer Experience
With OneTouch Billing Support, each facility's dedicated team members provide premium service. They access the census directly and work it daily to ensure it is up to date. From specific non-covered rules to a new insurance plan or Medicaid coverage, this relationship ensures billing is correct so facilities can spend less time reviewing and resolving invoice charges and more on delivering quality care.

Proactive Advocacy and Intervention
As familiar advocates, OneTouch Billing Support team members proactively notify facilities of non-covered and high-dollar medications before dispense. If any billing concerns arise, they will quickly resolve them – typically within 24 hours. To keep facilities informed of their efforts, the team holds weekly calls about what has been approved, in process, or rebilled.

Billing is a challenge for most pharmacies due to complex insurance requirements, imperfect data, communication issues, and a billing rep's lack of familiarity. PharMerica's OneTouch Billing Support addresses these concerns by making billing as seamless as possible for clients.

The core of OneTouch Billing Support is the assignment of dedicated billing and census partners to each facility, who proactively address billing charges before they are invoiced.



There's lots more at PharMerica.com